



COMPLAINT FORM

Date:

Customer.-No.:

Name:

Invoice.-No.:

Your complaint:

Dear Customer

We have received your complaint within the warranty period.

These are the following type:

Please select one of the following services:

- Repair at Fischbach Luft- und Ventilatorentechnik GmbH upon return; immediate repair and shipping at the next day of the goods receipt.**
- Sending a replacement device by Fischbach Luft- und Ventilatorentechnik GmbH with invoicing. No devices credits when it comes to third party negligence.**
- Other procedures desired by you please arrange with our technical management.**

Tel. +49 (0) 2735 777-0 Email: info@fischbach-luft.de

We basically do not assume any assembly and disassembly costs

After verification of the defective device Fischbach Luft- und Ventilatorentechnik GmbH decides on remuneration. The possibly supplied replacement unit is under retention of title, until your payment to our account has been credited.

Please confirm any of the above procedures with your signature and date, so that we can take appropriate action.

We refer to our terms and conditions, which may be obtained on request.

Please send this document by fax to: +49 (0) 2735 777-133 or by email to info@fischbach-air.de

.....

Place	Date	Chop / Sign	Name in pamphlet
-------	------	-------------	------------------